

SEALING ADVICE & DISCLAIMER

GENERAL

Natural Stone is subject to variation in colour, veining & texture, which gives the beauty found in natural stone. We recommend you thoroughly check the product before installation, open and mix boxes until the desired blend is achieved. Best practice may include dry laying to ensure variation is mixed through nicely.

Please note: No warranty claims will be accepted once product is installed.

INSTALLATION

All substrates should be free from contaminants and prepared according to the adhesive manufacturer's installation specifications.

Please sealing notes below.

We recommend the use of an adhesive colour that blends well with the colour of the product supplied, i.e. white with lighter coloured stone and grey with darker stones.

In areas such as shower bases, we recommend that the mosaic should have adhesive (buttered) on the back of each sheet as well as on the base, to get maximum coverage and connection of adhesive to the product.

SEALING PRE-INSTALL FIRST COAT - HONED NATURAL STONE, TERRACOTTA/CLAY/CEMENT TILES

Prior to sealing, clean tiles with a neutral cleaner. We recommend sealing natural stone and unglazed terracotta/clay/cement tiles pre-install to the face and sides (if applicable), and natural terrazzo to all sides pre-install to ensure residue from grout and glues does not leach into the stone.

SEALING PRE-GROUT - ANTIQUE & TUMBLED STONE MOSAICS & TILES

Prior to grouting, clean mosaics/stone tiles with a neutral cleaner. Apply one coat of a natural sealer as per the directions of the sealer provided.

It is imperative to buff off any excess sealer within 15 minutes of applying, which will protect the stone from grouting stains and allows easier removal of grout haze.

SEALING - FINAL COAT

After grouting, clean natural stone with a neutral cleaner and allow to dry completely prior to applying another coat of sealant. It is imperative to ensure sealant has cured prior to caulking/silicone application.

Unsanded grout is recommended as it will not scratch the surface, and it is advisable to not use black or dark shades of grout with lighter stones.

If caulking is required, only a neutral cure silicone is recommended.

If unsure of laying, grouting, sealing or cleaning natural stone, it is highly recommended to do a test prior to application.

ONGOING MAINTENANCE

Do not use and acidic, strong alkaline or abrasive chemical cleaners (vinegar, citrus etc). Only neutral cleaners i.e recommended for natural stone are safe to use.

Always avoid metal or harsh scourers or brushes when cleaning, always use a soft, clean cloth.

PLEASE ENGAGE WITH QUALIFIED TILERS AND/OR BUILDERS TO CARRY OUT ALL WORKS